

Energy & Water Ombudsman NSW

Energy + Water Help Hub

Blacktown



Feeling stressed by high energy and water prices?

The Energy & Water Ombudsman NSW (EWON) will be at SydWest Multicultural Services Blacktown office each month to help residents and small businesses. Specialist staff will be available to:

- help you understand billing, including any charges
- check your eligibility for energy and water rebates
- help to resolve your energy and water complaints
- negotiate with your retailer to resolve contract problems, set up payment plans and organise rebates
- give tips on how to reduce your energy and water use.

Secure your spot

Call SydWest Multicultural Services on **02 9621 6633**.
Interpreters available.



Energy & Water
Ombudsman NSW
Free, fair and independent



ewon.com.au



Where

SydWest Multicultural Services
Level 2, 125 Main St, Blacktown
Ph: 02 9621 6633



When

Last Friday of the month.

30 January 2026

27 February 2026

27 March 2026

10am – 2pm



What to bring

- concession cards
- copies of latest or past energy and water bills (if available)
- letters from retailers (if any)

ALL WELCOME