

Home Care Packages

Fees and Charges 2025

Direct Services (July 2025 - October 2025)

Package Management (Less than 15% of Daily Subsidy)			
Package	Daily	Fortnightly	Monthly *
Level 1	\$3.88	\$54.45	\$117.98
Level 2	\$6.82	\$95.77	\$207.50
Level 3	\$14.85	\$208.43	\$451.60
Level 4	\$22.51	\$315.97	\$684.61

Care Management (Less than 20% of Daily Subsidy)			
Package	Daily	Fortnightly	Monthly *
Level 1	\$5.74	\$80.57	\$174.58
Level 2	\$10.09	\$141.71	\$307.03
Level 3	\$21.97	\$308.42	\$668.24
Level 4	\$33.30	\$467.54	\$1,013.01

* Due to different days in each month, monthly figures are indicative The Monthly Statement is calculated based on actual days in the previous month, e.g., July Statement for Level 1 Package Management is \$3.66 x 30 days whilst it will be \$3.66 x 31 days for August.

Service Type		Unit	Operating Time	Unit Price	
Domestic Assistance Personal Care Respite and Social Activities Transport		Hour	Weekdays (7:00am-6:00pm)	\$70.30	
			Weeknights (6:00pm-7:00am)	\$81.60	
			Saturdays (24-hour)	\$87.60	
			Sundays/Public Holidays (24-hour)	\$116.10	
Initial Assessments (Non-Clinical)		Assessment	Weekdays (9:00am-4:30pm)	Free	
Care Plan Reviews		Assessment	Weekdays (9:00am-4:30pm)	Level 1 & 2	\$97.00
				Level 3 & 4	\$120.30
Overnight Stays	Active	Flat Rate	10:00pm-6:00pm	301.90	
	Inactive	Flat Rate + Hour	10:00pm-6:00pm	\$301.90 + \$79.40/hour	
Nursing and Clinical Support (including clinical assessments)		Hour	Weekdays (9:00am-4:30pm)	\$142.80	
			Saturdays (9:00am-4:30pm)	\$179.60	
			Sundays/Public Holidays (9:00am-4:30pm)	\$231.40	
Light Gardening		Hour	Weekdays (7:00am-6:00pm)	\$80.00	
			Other Days	No Service Provided	
Social Support Groups	SydWest HCP Clients (Discounted)	Group Meeting	Weekly/Fortnightly	Levels 1	Free
				Levels 2, 3, 4	\$13.40
		Group Outing	Monthly/Bi-monthly	Levels 1	\$8.90
				Levels 2, 3, 4	\$51.50
	Self-Funded /Non-SydWest Clients	Group Meeting	Weekly/Fortnightly	\$22.10	
		Group Outing	Monthly/Bi-monthly	\$76.70	
Respite for Carers (Glenwood Hub)	SydWest HCP Clients (Discounted)	Session	Weekdays (10:00am-2:00pm)	Levels 1 & 2	\$110.30
				Levels 3 & 4	\$165.30
	Self-Funded /Non SydWest Clients	Session*	Weekdays (10:00am-2:00pm)	Levels 1 & 2	\$165.30
				Levels 3 & 4	\$220.40
Travel Costs		KM		\$1.40/km	

Service Type	Service Description
Domestic Assistance	Domestic Assistance includes cleaning/household tasks such as helping with shopping, making beds, meal preparation, ironing, laundry, dusting, vacuuming and mopping
Personal Care	Personal Care focuses on assistance with personal activities such as bathing, showering, toileting, dressing and undressing, mobility, medication, feeding and engage in conversations with your care worker.
Respite and Social Activities (Individual)	Respite/social activities allow you to enjoy one-on-one companionship and support with a care worker-choose from a range of activities in and outside the home
Transport	SydWest provides you with transport assistance so you can, for example, visit health practitioners, and attend social and religious activities.
Initial Assessments	This service is only for Level 3 & Level 4 Home Care Packages clients, including clinical visits, to determine care plans based on your individual needs.
Care Plan Reviews	A care plan review and re-assessment can be conducted at any time but usually every year to determine any changes in your health and support needs. This also happens for hospital discharge. For Level 3 & Level 4 Home Care Packages clients, clinical visits are included.
Overnight Stays (active)	Where a care worker is available (active) during the night to provide care, based on your individual needs.
Overnight Stays (inactive)	Where we have a care worker carer sleep at your home through the night (inactive), and provide support in case it is needed (active service hours)
Nursing and Clinical Support	<p>This service refers to nursing consultations to</p> <ul style="list-style-type: none"> Assess and assist you with an array of health conditions, including chronic illness management, cognitive support and/or wound care, Provide education and advocacy to improve health outcomes with ongoing support, Provide services to support incontinence and bowel care, and Providing medication support and assistance including vaccinations, intravenous and subcutaneous medication.
Light Gardening	This service includes help with light weeding, watering, light pruning, lawn mowing, or minor garden maintenance. This service is only provided during weekdays 7:00am to 6:00pm only.
Social Support Groups	<p>SydWest has multiple ethno-specific social support groups, to keep you connected with other seniors that share your language and culture. Enjoy a full range of activities that promotes your social, emotional, intellectual, and physical wellbeing.</p> <ul style="list-style-type: none"> <i>Current SydWest HCP clients receive discounts</i>
Centre-based Respite	<p>This service allows carers to take a break from their caring duties, whilst their seniors get to socialise with their peers and enjoy a range of activities that inspire their creativity through arts and crafts, along with many others that help stimulate their minds and bodies.</p> <ul style="list-style-type: none"> <i>Current SydWest HCP clients receive discounts</i>
Travel Costs	A charge that covers the travel costs of a care worker, where travel is required whilst providing your service.

* Please always check with your case coordinator if you have any query or call us on 02 9621 6633.