

Home Care Packages Fees and Charges 2025

Direct Services (Effective from 01 January 2025 *)



Service Type	Unit	Operating Time	Price	
Initial Care Plan Assessments We provide initial assessments to determine care plans based on your current care needs.	Per Assessment	Weekdays only (9:00am - 4:30pm)	Free	
Care Plan Reviews A review and re-assessment of your care plan can be done at any time but is generally conducted on an annual basis to determine whether your health and support service needs have changed. This also applies to hospital discharge reviews. (L3&4 Assessments include clinical visits)	Per Assessment	Weekdays only (9:00am - 4:30pm)	Levels 1&2	\$92.97
			Levels 3&4	\$115.38
Travel Costs A charge that covers the travel costs of a care worker, where travel is required whilst providing your service.	Per km travelled	Weekdays, Weeknights, Weekends and Public Holidays	\$1.30/km	
Domestic Services Cleaning and household tasks such as helping with shopping, making beds, meal preparation, ironing, laundry, dusting, vacuuming and mopping	Per Hour	Weekdays (7:00am - 6:00pm)	\$67.42	
		Weeknights (6:00pm - 7:00am)	\$78.27	
		Saturdays (24 hours)	\$83.95	
		Sundays and Public Holidays (24 Hours)	\$111.32	
Personal Care Assistance with personal activities such as bathing, showering, toileting, dressing and undressing, mobility, medication, feeding and engage in conversations with your care worker.	Per Hour	Weekdays (7:00am - 6:00pm)	\$67.42	
		Weeknights (6:00pm - 7:00am)	\$78.27	
		Saturdays (24 hours)	\$83.95	
		Sundays and Public Holidays (24 ours)	\$111.32	

Service Type	Unit	Operating Time	Price
Overnight Stays (inactive) Where we have a care worker carer sleep at your home through the night in case support is needed.	Flat Rate	Applies from 10:pm to 6:00pm	\$289.57
Overnight Stays (active) Where a care worker is available during the night to provide care based on your needs.	Flat Rate + Per Hour	Applies from 10:pm to 6:00pm	\$289.57 Plus \$76.14 active service per hour based on needs
Nursing and Clinical Support Nursing consultations to assess and assist clients with an array of health conditions including chronic illness management, cognitive support and wound care. Providing education and advocacy to improve health outcomes with ongoing support, as well as providing services to support incontinence and bowel care. Providing medication support and assistance including vaccinations, intravenous and subcutaneous medication.	Per Hour	Weekdays (9:00am - 4:30pm)	\$136.97
		Saturdays (9:00am - 4:30pm)	\$172.26
		Sundays and Public Holidays (9:00am - 4:30pm)	\$221.94
Clinical Assessments and Reassessments	Per Assessment	Weekdays (9:00am - 4:30pm)	\$135.10
Transport Providing you with transport assistance so you can, for example, visit health practitioners, and attend social and religious activities	Per Hour	Weekdays (7:00am - 6:00pm)	\$67.42
		Weeknights (6:00pm - 7:00am)	\$78.27
		Saturdays (24 hours)	\$83.95
		Sundays and Public Holidays (24 Hours)	\$111.32
Respite and Social Activities Enjoy one-on-one companionship and support with a care worker - choose from a range of activities in and outside the home.	Per Hour	Weekdays (7:00am - 6:00pm)	\$67.42
		Weeknights (6:00pm - 7:00am)	\$78.27
		Saturdays (24 hours)	\$83.95
		Sundays and Public Holidays (24 Hours)	\$111.32
Light Gardening Light gardening may include help with light weeding; watering; light pruning; lawn mowing; or minor garden maintenance. This service is only provided during weekdays 7:00am to 6:00pm	Per Hour	Weekdays (7:00am - 6:00pm)	\$80.00
		Weeknights (6:00pm - 7:00am)	No Service Provided
		Saturdays (24 hours)	No Service Provided
		Sundays and Public Holidays (24 ours)	No Service Provided

Service Type	Unit	Operating Time	Price	
Social Support Groups We have multiple ethno-specific social support groups, to keep you connected with other seniors that share your language and culture. Enjoy a full range of activities that promotes your social, emotional, intellectual, and physical wellbeing. * Because you have a Home Care Packages with us, enjoy special discount rates with us.	Group Meetings* (Per Meeting)	Weekly/Fortnightly	Levels 1	Free
			Levels 2,3&4	\$12.77
	Group Outings* (Per Outing)	Monthly/Bi-monthly	Levels 1	\$8.51
			Levels 2,3&4	\$49.37
Care recipients who do not receive CHSP or HCP services with SydWest Home Care	Group Meetings* (Per Meeting)	Weekly/Fortnightly	\$21.19	
	Group Outings* (Per Outing)	Monthly/Bi-monthly	\$73.50	
Respite for Carers (Respite centre at Glenwood Hub) Take a break from your caring duties, whilst your senior gets to socialise with their peers and enjoy a range of activities that inspire their creativity through arts and crafts, along with many others that help stimulate their minds and bodies. * Because you have a Home Care Package with us, enjoy special discount rates with us.	Per Session	Weekdays (10:00am - 2:00pm)	Levels 1&2	\$105.75
			Levels 3&4	\$158.57
Care recipients who do not receive CHSP or HCP services with SydWest Home Care	Per Session*	Weekdays (10:00am - 2:00pm)	Levels 1&2	\$158.57
			Levels 3&4	\$211.39

Package Management (Less than 15% of Daily Subsidy)				Care Management (Less than 20% of Daily Subsidy)			
Package Level	Daily	Fortnightly	Monthly **	Package Level	Daily	Fortnightly	Monthly **
Level 1	3.66	51.17	111.18	Level 1	5.77	80.82	175.60
Level 2	6.43	90.00	195.53	Level 2	10.15	142.14	308.82
Level 3	13.99	195.87	425.56	Level 3	22.10	309.36	672.12
Level 4	21.21	296.93	645.12	Level 4	33.50	468.97	1,018.89

* This price list is effective from 01 January 2025 following the Fair Worker Commission's final decision on the Aged Care Work Value Case (Implementation #1 in Jan 2025), resulting in 0.93% increase in home care subsidy for price increases of Direct Services at SydWest. Prices for Care Management and Package Management remain unchanged.

**** Monthly figures are for references only due to different days in each month.** The Monthly Statement we send to you is calculated based on actual number of days in the previous month, e.g., July Statement for Level 1 Package Management is \$3.66 x 30 days whilst it will be 31 days for August. Please check with your care coordinator if you have any query.