

# SydWest Multicultural Services

## Brokerage Services

We offer a brokerage service to assist service providers to access culturally competent care for their customers in and out of home.

**Our culturally competent team speak a range of languages and understand your culture.**

Our experienced people can support you in your daily life to live independently and achieve your life goals.

- Arabic
- Bosnian
- Cantonese
- Croatian
- Czech
- Dinka
- English
- French
- Greek
- Hindi
- Italian
- Korean
- Madi
- Maltese
- Mandarin
- Macedonian
- Persian (Farsi/Dari)
- Polish
- Punjabi
- Russian
- Serbian
- Shona
- Spanish
- Tagalog\*
- Tamil
- Turkish
- Ukranian

\*and a small number of Filipino dialects

## Contact Us

### Blacktown Office

Level 2  
125 Main Street  
Blacktown NSW 2148  
**Phone:** 02 9621 6633  
**Fax:** 02 9831 5625

### Mt Druitt Office

Shop 3  
6-10 Mount Street  
Mt Druitt NSW 2770  
**Phone:** 02 9625 0455  
**Fax:** 02 9625 0322

### Penrith Office

Community Connection  
Building, Suite 113  
114-116 Henry Street  
Penrith NSW 2750  
**Phone:** 02 9621 6633

### Rouse Hill Office

Vinegar Hill Community Centre  
Ground Floor  
29 Main Street  
Rouse Hill NSW 2155  
**Phone:** 02 9621 6633

# SydWest Multicultural Services

## Aged Care Services

Connecting cultures. Building community.

**Bilingual Carers**

**Aged Care**

**Culturally Competent Carers**

**Brokered Services**

**Frail Aged**

**SydWest Multicultural Services** is a leading community organisation. Our mission is to contribute to building the social capacity of diverse communities. We strive to empower individuals of all cultures by offering person centred direct services. We focus on the vulnerable and the most in need across their life course.

**We speak your language and we understand your culture.**

Our unique and quality Aged Care Services team provides flexible and individually designed services to support seniors and their carers to live comfortably and safely at home.

## Aged Care Services

Our Aged Care Services provide you with the flexibility and the choice so that you can continue being an active participant in the community. Whether you are eligible for government funded assistance or you choose a fee-for-service approach, please call us to discuss your needs.

Once you decide what is important to you, we plan your activities together through a variety of innovative programs and in-home services.

### Our assistance can include

- Social support
- Wellness and reablement daily activities
- Personal care
- Domestic assistance
- Meal preparation and diet
- Continence management
- Mobility
- Respite services
- Hobbies and activities
- Support services to help you live independently at home and in the community i.e. lawn mowing, vital call, transport and much more.



## Values

Accountability, Collaboration, Excellence

**Our experienced team can help you navigate the application processes for Aged Care Services.**

### Applying for a government funded Aged Care service?

1. Access [www.myagedcare.gov.au](http://www.myagedcare.gov.au) to commence services. If you need any assistance in accessing this service to complete your request, please contact 02 9621 6633 and we can assist you with the registration process.
2. The assessment team will determine what level of care you require and send you a copy of the assessment.
3. Once you receive the outcome of your assessment please contact SydWest and one of our friendly staff will help you to commence your support services.

Our Aged Care Services are funded by the Department of Health.

### Social Support and Wellbeing

Join one of our many language specific and multicultural Social Support Groups for seniors and people with disabilities. Take part in social activities, outings, special cultural events, information sessions and innovative programs to enhance your social connections and individual wellbeing.

### Carer Support Groups

Come along to our Carer Support Groups to share experiences, engage in social activities and outings, pamper yourself occasionally and learn about support services for you and your loved ones.

### Seniors Kiosk

Stay in touch with computer and internet technology and stay connected with family and friends here and overseas through our Seniors Kiosk and basic computer training sessions.

The Broadband for Seniors Program is funded by the Department of Social Services.