

Home Care Package



SCHEDULE OF FEES

SydWest has been providing culturally appropriate, high quality care services in your language for over 20 years

We are here with you every step of the way, so you can live at home with dignity, confidence and independence. SydWest can provide you with personally designed programs based on your needs.

You can choose from our wide range of services:

DOMESTIC ASSISTANCE

- Housekeeping
- Grocery shopping
- Meal preparation
- Laundry assistance
- Basic domestic cleaning

PERSONAL AND CLINICAL CARE

- Personal hygiene, bathing and showering
- Help at meal times
- Continence management
- Nursing services
- Clinical assessments and referrals

SOCIAL SUPPORT

- On-site and community based support
- Outings
- Health and wellness activities

TRANSPORT

- To/from appointments, outings, shopping trips
- Shopping from a list

FLEXIBLE RESPITE

- In-home respite (day or overnight)
- Community access
- Centre-based respite

OTHER

Other activities can be arranged on request

If you need support and/or assistance with something that is not listed, please let us know and we will see how your request can be accommodated.

Our Promise

HOME CARE PACKAGES

Supporting you through the Home Care Package Program (HCP)



The cost of services can be funded if you have an approved Home Care Package (HCP) between levels 1 - 4. You can also choose to receive and pay for services as a private client.

- **No exit fees**, no hidden costs
- Competitive administration fees compared to other providers
- Highly skilled and experienced **bilingual care workers** who understand your culture
- **Best quality care** delivered by staff that speak your language
- Free clinical assessments where required, for new clients
- **24/7** support which means we are with you whenever you need us
- **Flexibility** to meet your needs as they change over time

Our team of professional staff are committed to offering affordable quality services that come with high standards of care. To maintain our quality of care, fee increases will come into effect of 1 February 2020.

This will be the first increase in two years, well within similar increases from other Home Care providers. Our services remain affordable and competitive, whether you receive a package or you are a private client.

Call us on 02 9621 6633 or email info@sydwestms.org.au

Aged Care Services

DIRECT SERVICE FEES

Home Care Packages

The fees you will be charged for depend on the type of services you require, as well as any government subsidies or funding that may be available to you.

The following schedule of fees and charges for services offered by SydWest Aged Care Services can help you estimate what your package may cost. We can also assist you in pricing the right package for you if you need help.

Day	Hours of Operation	Service Type	Standard Fee/hour
Weekdays	Standard hours 7 am – 8 pm	All services (Non-clinical)	\$59.00
Weekdays	Non-standard hours 8 pm – 7 am	All services (Non-clinical)	\$68.50
Saturdays	24 hours	All services (Non-clinical)	\$173.50
Sundays	24 hours	All services (Non-clinical)	\$97.50
Public holidays	24 hours	All services (Non-clinical)	\$132.50
Weekdays	9 am – 4:30 pm	Client reviews / additional time spent with clients (excluding travel time)	\$78
Vehicle mileage rate	\$1.20/km		
Weekdays only	9 am – 4:30 pm	Nursing (RN) * effective August 2020	\$120.00
Weekdays only	9 am – 4:30 pm	Dementia and continence assessments (excluding travel time) * effective August 2020	HCP L2—\$90 HCP L3—\$120 HCP L4—\$150

Aged Care Services

MANAGEMENT FEES

Home Care Packages

Package Management and Care Management Fees

Home Care Package Level	Package Management Fees (per 30 day month)	Care Management Fees (per 30 day month)
Level 1	\$170.40	\$98.80
Level 2	\$266.70	\$148.20
Level 3	\$522.60	\$290.40
Level 4	\$766.80	\$426.00

Aged Care Services

GROUP-BASED SERVICE FEES

Home Care Packages

Day	Frequency/Duration	Service Type	Fees
Weekdays	Weekly/Fortnightly (2-3 hours)	Group Social Support (Meeting)	\$12 per meeting
Weekdays	Monthly/Bi-monthly (7 hours)	Group Social Support (Outing)	All HCP Levels \$25 per outing
Weekdays	Daily as required (10 am – 2 pm)	Centre-based Respite	HCP Levels 1 & 2 \$100 per day HCP Levels 3 & 4 \$150 per day

*Availability may be limited for Group-based services.

Please note: 24 hours notice is required for cancellation of services, otherwise the full rate is charged. Fees are reviewed annually.

If you have any questions in relation to the fee schedule, please contact SydWest Multicultural Services on (02) 9621 6633.